



HM Government



The Windrush
Help Team

**Have you had problems because
you couldn't prove your legal
right to live in the UK?**

**You could be eligible for
compensation**

If you've suffered – whether in a big or small way – because you couldn't prove your legal right to live in the UK you could be eligible for compensation.

Compensation is available to people of all ages and nationalities including those from African, Asian and Caribbean backgrounds.

And it's now easier to apply.





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Ensuring a claim can be registered

If you are thinking about submitting an application, there are certain steps you can take to help ensure the claim can be registered.

- ✓ Complete the **'About You' section**, ensuring up to date contact details are completed.
- ✓ Complete the **compensation criteria** – this must be related to losses suffered due to **inability to demonstrate lawful status**.
- ✓ Ensure the **declaration page** is fully completed.
- ✓ Ensure you have provided us with **valid Proof of ID** and **Proof of Address**.
- ✓ For close family claims: please complete the **primary claimant details**.
- ✓ For deceased estate claims: please provide us with the **deceased details**.
- ✓ If acting on behalf of an applicant who lacks capacity, a copy of **Power of Attorney** will be required.



Call the free helpline: 0800 678 1925



Visit: [GOV.UK/WindrushHelpTeam](https://www.gov.uk/WindrushHelpTeam)

*You can get help making a claim. If you need help filling in the application form we can put you in touch with a free independent adviser at **We Are Group**, or you can call them directly on **0808 196 8496***